

P.O. Box 120
1428 West Danville St.
South Hill, VA 23970

Parker postings

*Special
Edition*

PRESIDENT'S MESSAGE

We Prioritize Your Comfort

Comfort means a lot of different things. A soft blanket or bulky sweater. A hug. Time spent with a good friend. The warmth from reliable heating equipment. Knowing that your family and home are safe. Parker Oil & Propane puts your comfort first, by reliably delivering you home heating fuels and keeping your equipment working safely and efficiently.

The home comfort industry has made enormous strides within the last few decades. Energy-efficient heating equipment, ductless mini-split systems, and Wi-Fi-enabled thermostats are only a few of the innovative pieces of technology improving your home comfort. But one constant that will never change, no matter how advanced technology becomes, is our dedication to your comfort and safety. Whether you experience a no-heat emergency in the middle of the night or need to schedule your annual propane safety inspection, customer satisfaction isn't just a thing at Parker Oil & Propane, it's everything.

Part of what sets us apart is that our team is always in training to keep up with safety protocols. We work directly with the manufacturers to learn the best way to program, troubleshoot, and maintain each new piece of equipment, so that when a Parker Oil & Propane technician comes to your door, you can be sure that they are prepared!

Our techs are not the only ones in training! Our office staff is kept current so that when you call, they can answer your questions. That is one of the ways we make sure to provide you with the best customer service possible. Our incomparable office team knows that at Parker Oil & Propane, reliable customer service is "Priority Number One."

There's more to serve you inside this newsletter, including:

- **Do You Know All That Propane Can Do?**
- **We're Hiring!**
- **Budget for More Fun!**
- **Winter Safely with Automatic Delivery**
- **Propane Safety by the Numbers**
- **My Account Gives You More!**

Your comfort is always a call away at Parker Oil & Propane. If you need service, let us know at Parkeroilcompany.com/contact-us/ or call 800-486-3146. Thank you for your loyalty.

Sincerely,

Charlie Parker





PROPANE SAFETY BY THE NUMBERS

Propane is a clean, safe energy source used for home and water heating and other household functions. Even the safest fuels can be dangerous when

misused. To keep you and your family safe, we've compiled a list of safety tips. If you are a current propane customer, we have enclosed an important safety brochure with this newsletter, and we urge you to read it carefully. If you are not a regular propane user but want to learn more, please call us and we will send the brochure to you.

Do you smell propane?

Follow these 6 steps:

1. No flames or sparks in the area
2. Leave the area immediately
3. Shut off the gas (if it is safe to)
4. Report the leak to Parker Oil or 911
5. Do not return to the building or area
6. Have your system checked!

Here are 3 propane safety tips to keep you and your family safe:

1. **Proper tank storage:** Propane tanks should be stored outside, on an even surface, and out of direct sunlight. **NEVER** store a propane cylinder in an enclosed, poorly ventilated, or damp area like your basement or a crawl space.
2. **Don't use outdoor appliances indoors:** Outdoor appliances should **NEVER** be used inside because they can produce unsafe levels of carbon monoxide that can become fatal. Only use appliances indoors that are designed and approved for indoor use.
3. **Enroll in Automatic Deliveries:** Running out of propane requires a mandatory leak inspection by law before we can refill it. Enrolling in automatic deliveries will greatly reduce the chance of running out of fuel and increase your peace of mind.



Propane is efficient, versatile, and SAFE, but it is important to practice proper safety techniques to limit propane incidents at home so you can enjoy all the benefits that propane has to offer! Learn more about the benefits of propane fuel in our article below and read the attached brochure for more safety tips.



Do You Know All That Propane Can Do?

Propane is truly a year-round fuel, keeping you safe and comfortable through all four seasons. How much do you know about this clean fuel? For instance, did you know that propane was first designated a clean fuel back in the Clean Air Act of 1990? That's right! As the propane experts of the South Hill region, Parker Oil & Propane has seen firsthand the benefits that propane provides. We love it so much we put it in our name!

Propane Uses Include:

Home heating | Washer/dryers | Outdoor kitchens | Whole-home generators
Pool heating | Radiant snow melting | Outdoor fire pits | And tons more!

How is Propane Different from Natural Gas?

Natural gas is a fossil fuel that utilizes fracking to extract it from the ground. Propane is a hydrocarbon byproduct of natural gas processing. It is more energy efficient, produces fewer carbon emissions, and doesn't require an existing infrastructure like natural gas. Because propane is liquified and stored in tanks, it is easy to transport and perfect for people without access to a main gas line. Whether you use propane to fuel your outdoor cooking, home heating, or backyard firepit, propane is always a good choice!

Make sure you read our article above that discusses propane safety tips that you can share with your family.

There is not much that this clean, versatile, and reliable fuel can't do! No matter what you choose to use propane for, Parker Oil & Propane is the company to rely on for safe and reliable deliveries and equipment services. Call us at 800-486-3146 for information about propane conversions or deliveries.

Winter Safely with Automatic Delivery

Running out of heating oil or propane can be dangerous. In the time it takes for an expensive emergency delivery to arrive, your family may be shivering and your pipes can freeze up. Parker Oil & Propane can help you prepare for the upcoming heating season by performing a maintenance tune-up, upgrading your equipment, and topping off your fuel oil or propane tank, but if you want to experience convenience all season long, you need to enroll in our automatic delivery service! This way you can kick back and relax while we track your fuel usage and the weather to determine when you need your next delivery. No scheduling needed!

CONVENIENCE IS KING

Winters can be busy, especially during the holiday season. As a homeowner, there is enough on your plate to deal with; you shouldn't have to routinely check your fuel tank gauge and remember to schedule deliveries when there's an easier option! Automatic delivery provides the ultimate peace of mind by allowing us to track, schedule, and deliver your fuel without any work from you! Take a load off; we've got your fuel.

NEVER MISS A DELIVERY

Forgetting to schedule your heating oil can be a costly mistake. If your system runs dry, it can damage your heating equipment and lead to costly repairs. Eliminate the need to set reminders and schedule your own deliveries once and for all by signing up for automatic delivery. It will drastically reduce the risk of running out of fuel oil or propane and save you from the expensive repair costs that follow.

The downsides to will-call deliveries include:

- Leaving yourself open to forgetting to schedule a delivery
- Needing to check your fuel tank levels
- Added responsibility for you
- Increasing the risk of a fuel run out

It only takes a few minutes to enroll in automatic deliveries, so do it now and give yourself peace of mind later. Call us at 800-486-3146 to enroll.



BUDGET FOR MORE FUN!

Would you like to have more money in your pocket over the next few months? Enroll in a budget plan, and you will pay less in heating fuel costs each month. We spread your heating oil or propane expenses over the whole year, so your fall and winter payments are lower, leaving you with more cash-in-hand.

In addition to providing comprehensive heating and cooling services to the Greater South Hill region, Parker Oil & Propane has always tried to make budgeting your home comfort costs as simple and seamless as possible.

BENEFITS OF A BUDGET PLAN INCLUDE:

- ✓ **One Monthly Payment:** During cold winters, it isn't out of the ordinary to require two fuel deliveries in the same month. A budget plan will allow you to make the same monthly heating payment, even if you receive multiple deliveries.
- ✓ **Predictable Payments:** Instead of dealing with hefty heating oil bills during the winter, you can receive one consistent monthly invoice for your heating oil or propane.
- ✓ **Peace of mind:** You don't have to stress about how much heating oil you are using during the winter or receiving two deliveries in the same month. You have the same payment for your heating oil, no matter what!

Instead of paying for the bulk of your heating oil or propane in a short 3- or 4-month window during the winter, you can easily budget your heating costs for the year by enrolling in either budget plan! Contact us online at parkeroilcompany.com/contact-us/ to learn more or enroll!

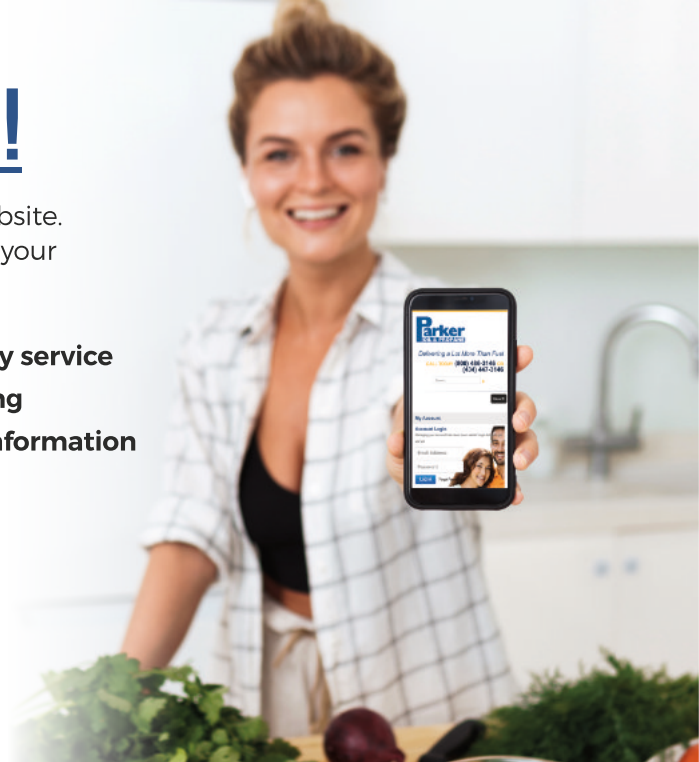
MY ACCOUNT GIVES YOU MORE!

We hope you have already logged in to the My Account portal on our website. When you are in the My Account portal, you have 24/7 access to manage your home comfort! You can:

- ✓ Pay a bill
- ✓ View your last payment
- ✓ Enroll in text messaging
- ✓ View your service and delivery history
- ✓ Request delivery
- ✓ Request non-emergency service
- ✓ Enroll in paperless billing
- ✓ Manage your account information
- ✓ Link multiple accounts
- ✓ And much more

Creating your online account is easy! If you have any questions, you can call our office at 800-486-3146 and someone will be happy to walk you through the registration and give you a tour of the portal.

Visit now at <https://parkeroilcompany.com/my-account/>.



Parker Oil Company

1428 West Danville Street
South Hill, VA 23970
(434) 447-3146

www.ParkerOilCompany.com

WE'RE HIRING!

Are you looking to work for a fair and reliable company that cares about its employees? You might be a perfect fit for Parker Oil & Propane. Our employees are our family at Parker Oil & Propane, and we like to treat them that way. We are proud to offer competitive pay, health and dental coverage, paid time off packages, 401K, and more!

If you or someone you know is interested in joining the Parker Oil & Propane team, use the link below to view our available openings and fill out an application, and we will reach out as soon as possible.

[Parkeroilcompany.com/about-us/employment/](https://parkeroilcompany.com/about-us/employment/)

