P.O. Box 120 1428 West Danville St. South Hill, VA 23970



Special Edition

PRESIDENT'S MESSAGE

You're the Best Part of Our Company

We appreciate all the amazing customers who've chosen Parker Oil & Propane as their full-service home comfort company. Your endless dedication and loyalty never go unnoticed, and for that, we thank you. As a way to show our gratitude, we are proud to offer you high-quality services and the opportunity to save money on fuel costs this year.

Since our inception in 1935, it has been the goal of Parker Oil & Propane to deliver quality fuels and services to businesses and communities across the Southern Virginia region. During our 85-plus years in business, we have learned many new things as we were able to grow alongside the heating oil and propane industries. Today, we are proud to offer our customers the most convenient fuel deliveries possible with our automatic delivery program. Learn about how easy our automatic delivery program will make your life by reading our article on page 4.

At Parker Oil & Propane, the safety of our customers will always come first. We want you to have a warm and comfortable winter season, but we want to make sure that you stay safe while doing it. Read our article, *Propane Tips to Keep you Safe*, on page 2 to learn propane safety tips and what to do in the event of a gas leak.

As we look forward to the future and the changes that it will bring, there is one thing that will not change. And that is our dedication to delivering you the very best service we can provide. Because without you, our loyal customer, we wouldn't have been able to continue operating for the last 88 years.

We look forward to making your winter season as comfortable as possible!

Sincerely,

Charlie Parker



Are you interested in earning a \$5 coupon from Parker Oil & Propane? Good news! All you have to do is fill out a survey that can be found on our website and you can earn a \$5 coupon. It's that simple! **Visit parkeroilcompany.com/survey**



Propane Tips to Keep You Safe

Propane is a versatile, clean, and safe energy source used for home and water heating and other household appliances. But even the safest fuels can become dangerous when misused. To keep you and your family safe, Parker Oil & Propane has compiled a list of safety tips for you to practice inside and outside your home.

If you are a current propane customer, we have enclosed an important safety brochure with this newsletter, and we urge you to read it carefully and discuss it with your family. If you are not a regular propane user, but want to learn more, please call us at (434) 447-3146, and we will be happy to send you one.



- 1. Schedule Repairs and Tune-Ups: All repairs to your propane system need to be done by a certified professional. Call Parker Oil & Propane to service your equipment and make sure you have a leak-free heating season.
- 2. Proper Storage: Propane tanks should always be stored outside in a dry place, on an even surface, and should have ample ventilation. They should also remain upright and secure to avoid issue.
- **3. Clean up Around Your Tank:** You always want to keep a clear path to your tank. Make sure there aren't any branches or bushes around or in the path to the tank and please remember to shovel a path in the winter so our delivery drivers can safely deliver your propane.
- 4. What to do if You Smell Propane:
 - No flames or sparks
 - Leave the area immediately
 - Shut off the gas if it is safe to do so
- Do not return to the building or area
- Report the leak
- Have your system checked!

The safety of our customers is our main priority at Parker Oil & Propane. Remember to share these safety tips with your family so everyone knows how to handle propane properly and understands what to do in the event of a leak.

If you are interested in more information about propane safety, please go to our website, parkeroilcompany.com/services/residential-fuel-comfort/safety/ for more tips and guidelines.



THE NEAT & CHARMING FIREPLACE





A new, gas-powered fireplace from Parker Oil

& Propane can offer you reliable heat, peace of mind, and endless comfort. With just the click of a button, you can have the beautiful charm of a wood fireplace without having to clean up a mess later.

When you combine the versatile and energy-efficient power of propane gas and Parker Oil's expert installation services, you get a warm and cozy fireplace or stove that will keep your family happy and warm all winter long.

Benefits of a Propane-Powered Fireplace Include:

- Maximum Comfort Propane fireplaces provide stable and continuous heat. The tempered glass barrier also produces strong radiant heat to further warm your home.
- No Chimney Necessary Traditional chimneys aren't necessary for a propane fireplace. Some units vent outside, but other fireplaces are protected by an automatic shutoff that senses the slightest drop in oxygen levels in the room.
- Easy to Clean Unlike wood burning fireplaces, propane doesn't produce any sparks or ashes and leaves a lot less to clean over time.

If you do enjoy the smell and cozy feeling of a wood burning stove or fireplace, we can help with that too! Our stock of top-of-the-line brands include **Heatmaster**, **Monessen**, **Vanguard**, **Carolina Stove**, and **Empire**.

Learn more about our stove and fireplace options for both wood burning and propane-powered units, call us at 434-447-3146.

5 Easy Tips to Have an Enjoyable Holiday Season

The fall and winter seasons are a time for family and holiday celebrations. Parker Oil & Propane wants you and all our customers to enjoy all the spoils of the holiday season by staying safe and warm. Please review our 5 safety tips for the holiday season to help prevent any mishaps or issues from getting in the way of this magical time of the year.

- Check Your Smoke and CO detectors: Have you checked your smoke and carbon monoxide detectors lately? Make sure you test and replace their batteries to keep everyone in your home alert to a fire or gas leak if one should occur.
- 2. Don't Overload Electrical Outlets: Avoid plugging too many appliances into one outlet and overloading it. This can be dangerous and potentially start a fire!
- 3. Drive with Extra Caution: Holiday season is a busy time of the year and leads to an increase of traffic on the road. Make sure you drive with extra caution during the holidays to avoid an accident.
- 4. Don't Leave the Oven Unattended: While the holidays can be relaxing, there is certainly a lot going on in the kitchen! When cooking, make sure you never leave a burner or oven unattended when they are being used.
- **5. Schedule a Fuel Delivery:** If you are not enrolled in our automatic delivery program, remember to schedule your fuel delivery before the holidays begin. Especially if you are entertaining guests and using more fuel!

The holiday season is a time of the year that we can all look forward to. Parker Oil & Propane wants to make sure that you and your family stay safe and happy while you enjoy the comfort of your propane or oil-fired heating system.





WE'RE HIRING

Are you looking to work for a fair and reliable company that cares about its employees? You might be a perfect fit for Parker Oil & Propane!

We are always on the lookout for hardworking men and women to join the Parker Oil & Propane family. We are currently looking for service technicians at all Parker Oil locations and Tech Trainees who are looking to get some hands-on experience. There are also other positions available.

To view all the available positions, please go to parkeroilcompany.com/about-us/employment/ or send your resume to hr@parkeroilcompany.com.



Parker Oil Company

1428 West Danville Street South Hill, VA 23970 (434) 447-3146

www.ParkerOilCompany.com

Automatic Delivery Saves You Time

Are you tired of spending too much time monitoring your fuel gauge and scheduling deliveries? When you enroll in automatic delivery with Parker Oil & Propane, we handle all that, so you don't have to!

It's simple. We track your fuel usage, past and present, and then we combine that with our advanced weather-tracking system to create a custom schedule that can accurately predict your next fuel delivery. If things like a cold front or winter storm roll in, we adjust your schedule to meet the heating needs for you and your family. This way, you have more time for yourself, and you don't have to stress about scheduling your next delivery before you run out of fuel!

More Benefits of Automatic Delivery Include:

- The ultimate peace of mind knowing that Parker Oil & Propane is taking care of your fuel deliveries.
- FREE enrollment. It doesn't cost you anything to switch to automatic delivery!
- Not having to put on your snow boots to check your fuel tank gauge in the winter.
- No more worries over running out of fuel or scheduling a delivery. Everything is taken care of!

Automatic delivery is the easy answer. It's convenient, it's time-saving, and it's free! If you'd like to enroll in automatic deliveries, please call us at 800-486-3146.