

P.O. Box 120
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South Hill, VA 23970

Parker postings

*Special
Edition*

PRESIDENT'S MESSAGE

Let's Talk About Energy Prices

We know – rising energy prices are one of the biggest issues you are facing right now. We know this, because we hear it from you on every call, email or visit. We know it because we are facing the same issues in our lives and our company.

There are a lot of reasons for rising prices: fuel and materials shortages brought on by the war in Ukraine, OPEC production levels, inflationary pressures here at home, worldwide shipping and supply chain back-ups, and on and on. Turn on the news any evening (or morning, or afternoon) and someone will be giving another reason! We are doing everything in our power to keep prices as reasonable as possible. We are working with our partners to maintain a reliable supply of fuel, parts and equipment at the lowest costs we can get; while at the same time making sure to continue to offer our employees competitive salaries and benefits to protect their families as well. (Want to become one of our employees? We're hiring – see page 4.)

We have been serving our neighbors for 87 years – through fuel shortages, price volatility and more – and we will be here to serve you for years to come. To that end, we've filled this newsletter with a slew of solutions to the problem of rising energy costs. They include tips to lower your energy expenses (page 3) and automatic delivery options that make fuel run-outs a thing of the past (page 3).

We've also included important safety information for our propane customers. Please review the hints, tips and alerts in this newsletter so you can continue to enjoy this clean, reliable fuel for many years.

Our business was built on our relationships with our customers. Please contact us for the most reliable and consistent supply of fuel. Together, we can help each other.

Sincerely,

Charlie Parker



Propane Safety

Important Notice About Propane Safety

Propane is so safe that we use it for the heaters, barbecue grills and fireplaces in our homes. We wouldn't put our families at risk, and we do not put yours at risk with propane.

There is a chance of fire or carbon monoxide poisoning with any fuel source, but with a few precautions you can enjoy your propane heat while reducing the possibility of an unpleasant or dangerous incident.

Propane Safety

- **Make sure you know what propane smells like** – an odorant is added to propane to make it smell sulfuric, like rotten eggs. If you notice the smell, leave your home immediately and call us to report a possible leak
- Keep all outdoor propane appliances, including heaters, grills and generators, outside. Do not use them in enclosed areas like a garage or basement.
- Store propane cylinders outdoors.
- Have Parker Oil Company make all repairs or modifications to your equipment, valves and other parts.
- Keep flammable materials like paints, adhesives and fabrics away from your propane equipment.
- Call us if you see soot – propane burns cleanly, and any soot deposits are a sign that your equipment is not working properly
- Yellow flame warning! A yellow or flickering flame are more signs that your equipment needs repair. Your propane equipment should burn with a steady blue flame.

Carbon Monoxide (CO) is a tasteless and odorless gas. A heating system that is not working properly could produce a dangerous amount of CO inside your home, especially during the winter when all your windows and doors are kept closed.

Symptoms of CO poisoning include headaches, dizziness, loss of muscular control, vomiting and/or watering of the eyes. In extreme cases it can cause serious and sometimes fatal illness.

Please follow these CO safety guidelines:

- **Install Carbon Monoxide detectors**, available at most hardware stores, on every level of the home, outside bedrooms, and near your heating system.
- **Never use range burners for space heaters.**
- **Do not use outdoor/camping propane heaters indoors.**
- **Do not run an emergency generator indoors.**
- **Never use a barbecue grill indoors.**
- Have your propane appliances tested regularly by a qualified technician.
- Always make sure there is plenty of ventilation in your home.

The Propane Council has produced an important safety brochure for homeowners. If you are one of our propane delivery customers, you should receive one in the mail from us every year. You can also [learn more about propane safety](https://parkeroilcompany.com/services/residential-fuel-comfort/safety/) – and other precautions – at parkeroilcompany.com/services/residential-fuel-comfort/safety/.



Are You Ready?

Weather changes fast out here. We can go from 'hazy, hot, and humid,' to 'damp, dreary and drafty' practically overnight. We want to make sure you are ready!



Here's a handy checklist to ensure you, your home and your heating system are prepped and ready for whatever Mother Nature throws our way!

Your Parker Oil Company Services Checklist:

- ✓ Schedule your heating system tune-up
- ✓ Enroll in Automatic Delivery
- ✓ Call to be put on a Level Pay Plan
- ✓ Put our 24-Hour Emergency Service number in your phone or on your fridge (or both): (800) 486-3146
- ✓ Ask us about installing a smart thermostat

Your Home Comfort Checklist:

- ✓ Check the caulking and weather stripping around your windows, and seal any gaps
- ✓ Add a door sweep on any exterior doors that are letting in drafts
- ✓ Shut off any outdoor water lines
- ✓ Put all outdoor furniture in storage
- ✓ Tape or replace any cracked windows
- ✓ Replace your furnace air filter – now, and once a month
- ✓ Close your kitchen vent and fireplace damper when not in use. (Be sure to open the fireplace flue before you use it!)
- ✓ Wrap your heating and water pipes
- ✓ Remove any window air conditioners or cover and seal them as tightly as possible (and then talk to us about heat pumps and central air conditioning for next year)

Completing this checklist will save you money all winter long! A system tune-up on its own can reduce your fuel needs by as much as 10%, and a programmable thermostat could save you \$100 or more a year.

Call us today to take care of the first items on the list, and for answers and assistance with any of the others. We are looking forward to hearing from you!

Automatic Propane Delivery Can Save You Money!

Let's set the record straight: Automatic delivery does not mean we deliver your propane or heating oil anytime we feel like it. What automatic delivery does mean is that you won't run out of fuel during a cold stretch and won't have to pay extra for an emergency same-day delivery.

Our automatic delivery schedule works around your historic heating patterns, and calculated by computerized heating degree day systems that factor in the weather. In extremely cold weather your delivery date may be earlier than you expected – but that is what keeps your heat on! On the other hand, if we have unseasonably warm weather, your delivery will be pushed back until you need more fuel.

There are many reasons to enroll in automatic delivery:

- ✓ It's free – there is no additional charge for the service
- ✓ Automatic deliveries get priority over will-call orders
- ✓ Automatic delivery customers are eligible to enroll in our Level Pay Plan
- ✓ You don't have to trek out in the snow or rain to check the fuel gauge on your outdoor storage tank
- ✓ You don't have to remember to call or place the online order
- ✓ There's always a reliable supply of heating oil or propane on hand
- ✓ No more emergency delivery charges or re-start fees

Make your life easier and take "remember to check the fuel tank" off your to-do list! Call us at (434) 447-3146 to switch to automatic delivery.



We Are Hiring!

Please share the news – Parker is hiring! We are looking for drivers, technicians, plant managers and dispatchers. We stand by our employees and offer benefits including paid time off, medical coverage, life insurance, employee discounts, a 401k plan and more. If you know someone who is reliable, a team player, and eager to join a great company with growth opportunities, we want to talk to them. Maybe that someone is you!



You can find out more about our open positions on the Employment page at ParkerOilCompany.com. If you are interested in working with Parker Oil Company, please email your qualifications and resume to HR@ParkerOilCompany.com.



Parker Oil Company

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www.ParkerOilCompany.com

GO GREEN, GO PAPERLESS, GO PARKER!



Gone are the days of mailing in payments and waiting for confirmation that they were received. Now, everything is just a click, swipe or scroll away... including Parker Oil and Propane's services!

Using our responsive website, customers can access their accounts and handle all of their transactions securely online.

Going paperless helps our customers...

- ✓ Conserve trees and protect the environment
- ✓ Reduce mailbox clutter
- ✓ Receive billing information faster
- ✓ Stay current and on top of their account balance

For these reasons we urge our customers to go paperless! If you don't have an account yet, you can create one right on our website and get started on your path to paperless billing and saving trees.

Contact us online today or call 800-486-3146 to learn more about what having an online account can do for you.